

Personal Information

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Education

09.2012 – 10.2015 Dual Study - Bachelor of Science in Business Informatics, FHDW Hannover

Thesis:

"International Teams:

Managing Cultural and Time-Based Distances in Projects"

01.2016 – 06.2017 Master of Arts in Marketing & Sales Management, FHDW Hannover

Thesis:

"Vertriebsstrategie für Gaming-Headsets in Deutschland am Beispiel von Sennheiser" ("Sales Strategy for Gaming Headsets in Germany in Example of

Sennheiser")

Work Experience

10.2007 – 04.2012 Editor & Community Manager, Station54 Community Management GmbH,

Berlin

Responsible for writing articles for video games related to Steam and Valve. Recording and summarizing the community's feedback. Underwent a 3 month internship in the offices in Berlin for community management. There, I recorded the community feedback for the game "Spore" for the contractor Electronic Arts Deutschland and provided first level support for users in the Spore forums.

09.2012 – 10.2015 Dual Student, Sennheiser electronic GmbH & Co. KG, Wedemark

I worked in the Sennheiser IT Project Management department and wrote software to automate internal processes, such as the creation of middleware projects. Besides these I took part in project tasks,

such as the integration of a B2B eCommerce platform.

10.2012 – today Host & Event Manager, FTB Filmtheaterbetriebsgesellschaft mbH, Hildesheim

Planning special events at my local cinema and organize the preshows of two formats. The tasks include the creative work (the event

itself), acquisition of sponsors and anchoring the event/show.

10.2015 – today Software Developer, Sennheiser electronic GmbH & Co. KG, Wedemark

1. **CRM**: I do consultancy for the business units and assist in realizing automation and administration of lead processing within the CRM software SugarCRM.

2. **ERP and Printing**: I do develop printing templates with Transform, to allow printing from Oracle JD Edwards in our production sites and also invoices and shipment letters.

- 3. **eCommerce**: Development and design, as well as technical administration of a B2B eCommerce platform, which is linked directly to the ERP system. The software in use is SmarterCommerce and Sitefinity CMS.
- 4. **HCM**: A cloud-based HCM solution from Oracle for recruitment and employee master data is implemented. My tasks are project management in regards of integrating the HCM into our existing software architecture and developing interfaces to Active Directory and our IT ticket software.
- 5. **Software Development**: Full stack ASP.NET Core development to provide our quality assurance department a customized order tool for internal requests. Interface software, such as for the HCM integration, is based on API development via ASP.NET Core.

Languages

German Mother Tongue

English Fluent

Skills and Certificates

Programing/ C# (.NET, ASP.NET Core, Entity Framework), Java, SQL, HTML/CSS, BPMN, UML

Development/ 2.0, Unity3D

Technology Virtual Reality (SteamVR), Augmented Reality (HoloLens + Vuforia)

Moderation Presentation, Entertainment

Event Management Cinema, Meetup, Sponsor Acquisition

CRM SugarCRM – Usage, administration and development

Sales Management Lead Management, Channel Policy

"Siegerteam 2016 - Vertriebsplan-Wettbewerb" ("Winning Team 2016 – Sales Planning Competition")

Developing a Sales Plan for a Retail Bike Shop in Hannover in cooperation with the FHDW

Hannover and Hannover Impuls.

Voluntary Commitment

05.2007 – 05.2011 Youth leader at protestant church Söhlde

12.2010 – today Member at Steinbrücker Kreis protestantischer Christen zur Förderung der

Jugendarbeit e.V., Church Söhlde ("Protestant christians for supporting

youth work")

Kai Opitz, 04.08.2018